Angela Wan

Product Design Lead

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Summary

Product Design Lead with 10+ years of experience across fintech, payments, e-commerce, and agentic commerce. Focused on leading 0-to-1 products, simplifying complex workflows, and building scalable experiences that drive business growth.

Experience

PayPal – Senior Product Designer Remote | Nov 2025 – Jul 2026

- Led the design of 0-to-1 agentic commerce experiences, enabling merchants to sell through AI-powered shopping platforms.
- Defined the merchant onboarding experience and scalable design patterns for AI-powered commerce integrations.

Reshop – Product Design Lead Remote | Apr 2024 – May 2025

- Led the shift from app-dependent refunds to a scalable, web-first experience.
- Defined the end-to-end merchant portal, improving visibility into returns and operations.
- Streamlined refund and payout journeys across web and mobile, reducing friction for customers.

Block (Square, Afterpay, Cash App) – Senior Product Designer Remote | Oct 2020 – Apr 2024

- Led merchant onboarding experiences connecting Square, Afterpay, and Cash App ecosystems.
- Designed omnichannel payment experiences to expand merchant adoption across online and in-store commerce.
- Designed Cash App Ads Manager to simplify campaign creation and streamline merchant workflows.

LendingClub – Senior Product Designer San Francisco | Jul 2018 – Oct 2020

- Designed end-to-end personal loan experience — from onboarding, application, offer review, and post-offer
- Optimized UX to boost loan acceptance and reduce onboarding drop-off

PicsArt – UX Designer San Francisco | Oct 2016 – Jul 2018

- Redesigned feed and discovery, increasing engagement

TiVo (Fan TV) – UX Designer San Carlos | Mar 2015 – Sep 2016

- Designed TV interfaces for voice and remote navigation

Education

Drexel University Philadelphia | 2012 – 2014

Master's degree, Media Arts and Design.